coatcheck®

onefive ticketing system

user manual

onefive ticketing system

- CLOAKROOM, LUGGAGE TAG & ENTRY TICKETING SYSTEM
- SYSTÈME D'ÉTIQUETAGE POUR VESTIAIRES, BAGAGES ET TICKETS
- GARDEROBEN, GEPÄCKAUFBEWAHRUNG & EINTRITTSKASSE TICKETSYSTEM
- IMPRESORA Y SISTEMA DE CONTROL PARA GUARDARROPA, EQUIPAJE Y ENTRADAS
- GARDEROBE, ENTREE & BAGAGELABEL KASSA TICKET SYSTEEM

BOX CONTENT

TICKET PRINTER

AC/DC ADAPTER

POWER CABLE

NETWORK CABLE

USE IN A DRY AND DUST-FREE ENVIRONMENT. KEEP AWAY FROM LIQUIDS. KEEP AWAY FROM CHILDREN. DO NOT OPEN THE TICKET PRINTER USING TOOLS.

UTILISEZ DANS UN ENVIRONNEMENT SEC ET SANS POUSSIÈRE. ÉLOIGNER DES LIQUIDES. GARDER LOIN DES ENFANTS. NE PAS OUVRIR L'IMPRIMANTE DE BILLETS EN UTILISANT DES OUTILS.

BITTE VERWENDEN IN EINEM TROCKENEN UND STAUBFREIEN UMGEBUNG. FERNHALTEN VON FLÜSSIGKEITEN. VON KINDERN FERNHALTEN. ÖFFNEN SIE DIE TICKETDRUCKER NICHT MIT WERKZEUGEN.

UTILIZAR EN UN AMBIENTE SECO Y LIBRE DE POLVO. MANTENER ALEJADO DE LÍQUIDOS. NO APROPIADO PARA NIÑOS. NO ABRIR LA IMPRESORA, UTILIZANDO HERRAMIENTAS.

GEBRUIK IN EEN DROGE EN STOFVRIJE OMGEVING. HOUD UIT DE BUURT VAN VLOEISTOFFEN. NIET GESCHIKT VOOR GEBRUIK DOOR KINDEREN. TICKETPRINTER NIET OPENEN MET GEREEDSCHAP.

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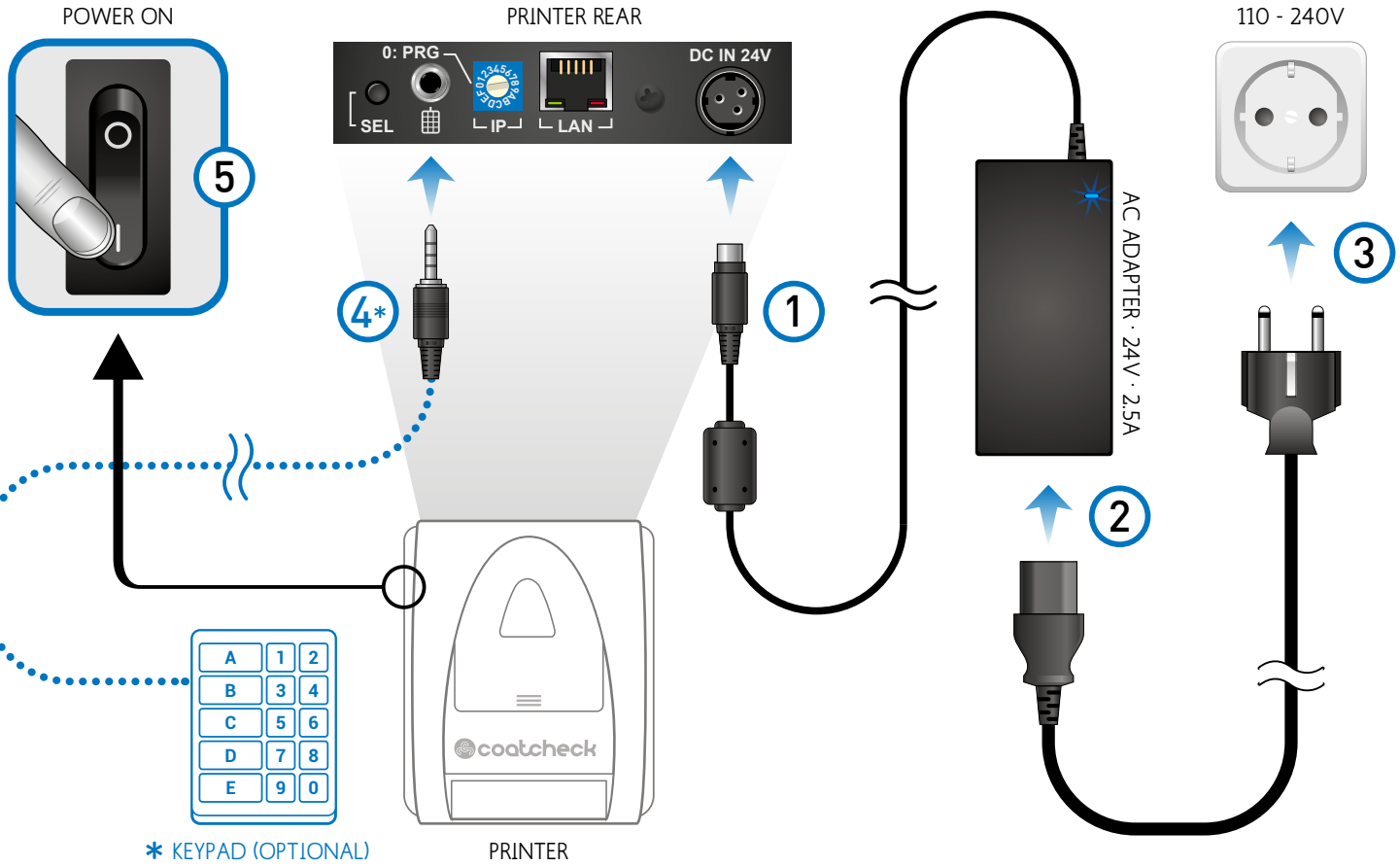
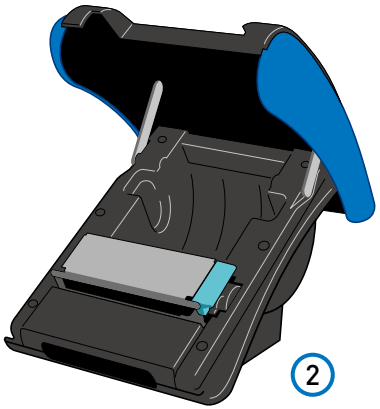
QUICK CONNECT



QUICK LOAD

1



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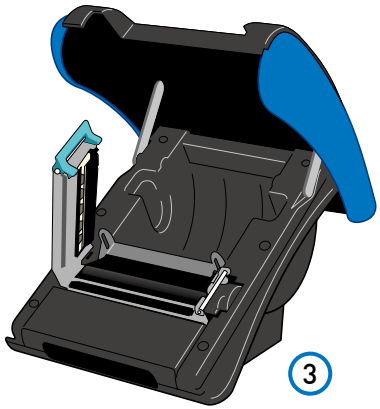

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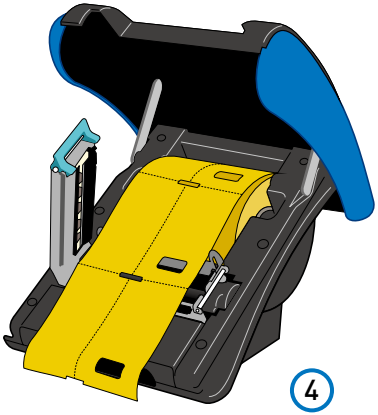

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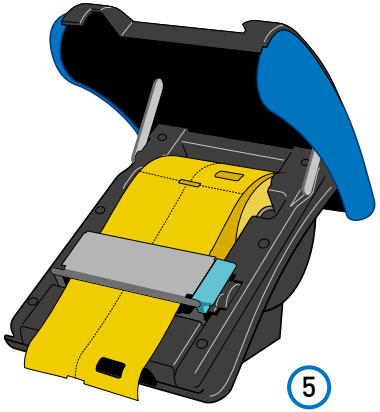
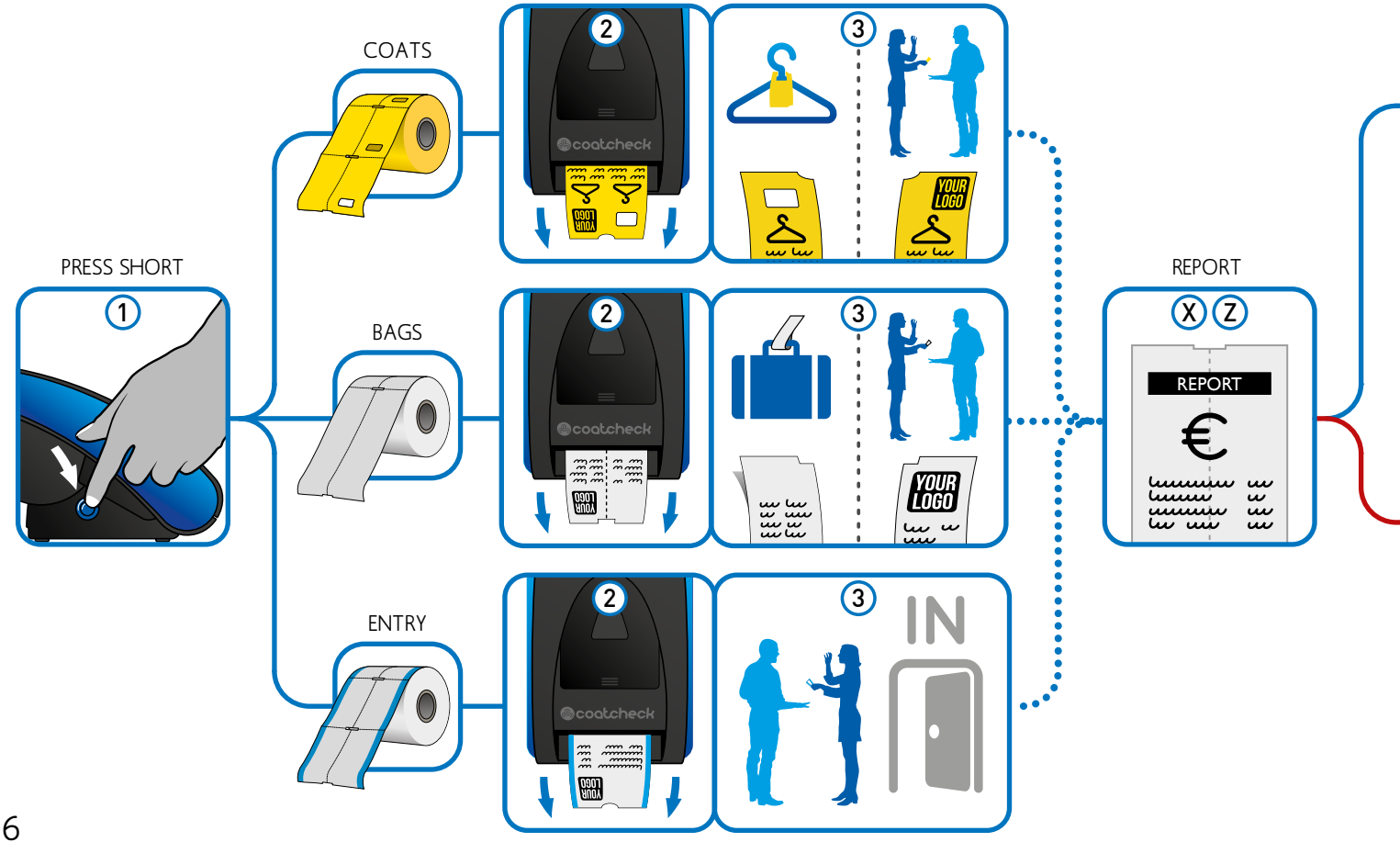


5

6

NORMAL USE

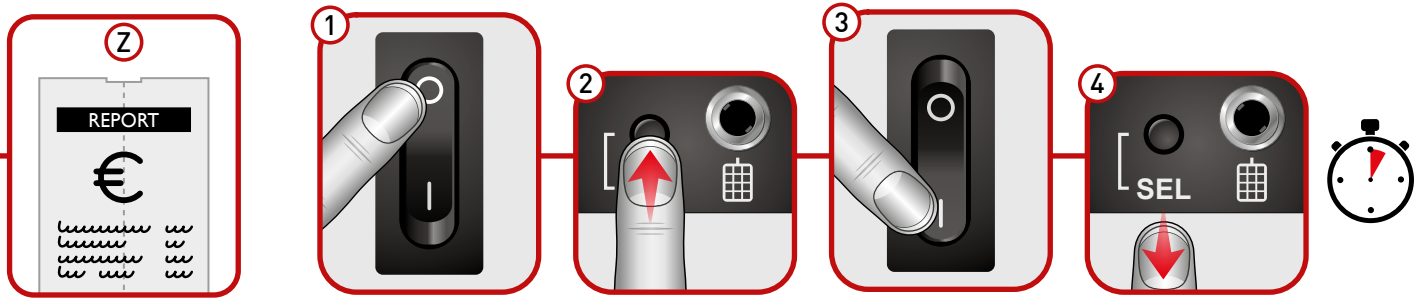

COATS
BAGS
ENTRY
PRESS SHORT
REPORT
1
2
3
coatcheck
YOUR LOGO
YOUR LOGO
X
Z
REPORT
€
IN

TOTALS, NO RESET (X-REPORT & TICKET COUNT - EXAMPLE : END OF SHIFT)

PRESS & HOLD

RELEASE AFTER 5 SEC.

TOTALS & RESET (Z-REPORT & TOTAL TICKET COUNT - EXAMPLE : END OF EVENT)



POWER OFF

PRESS & HOLD

POWER ON

RELEASE AFTER 5 SEC.

AFTER PRINTING A Z-REPORT, THE COUNTER WILL RESET TO ZERO

SETUP AND TICKET LAYOUT EDITING

1 DOWNLOAD AND INSTALL SOFTWARE

Go to www.cloakroom-solutions.com and download and install the latest software.

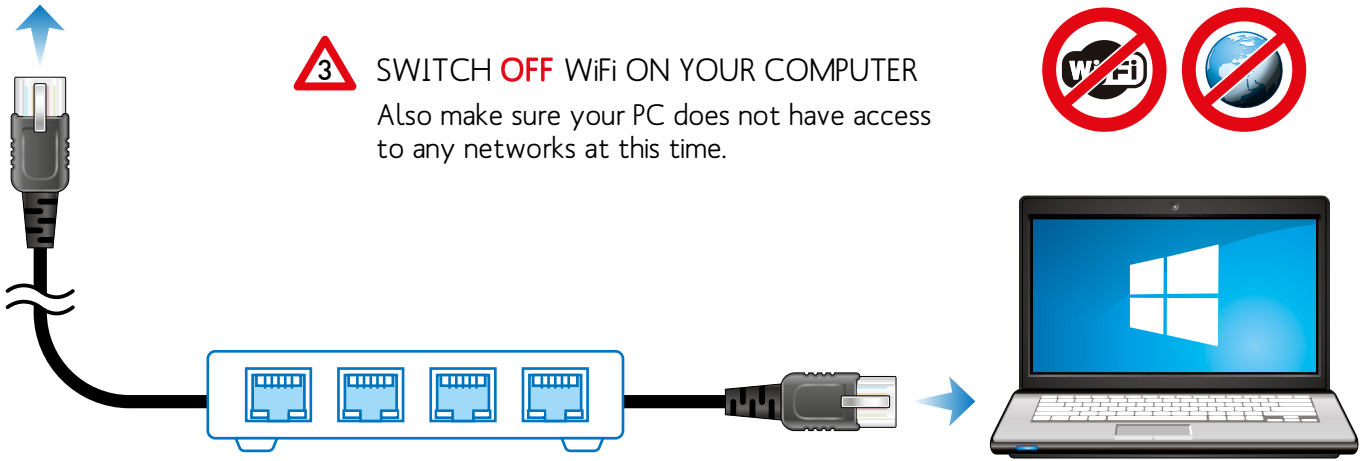
PRINTER REAR

2 CONNECT PRINTER TO PC WITH PROVIDED NETWORK CABLE

You can connect the printer via an optional network hub.

3 SWITCH OFF WiFi ON YOUR COMPUTER

Also make sure your PC does not have access to any networks at this time.



* NETWORK HUB (OPTIONAL)

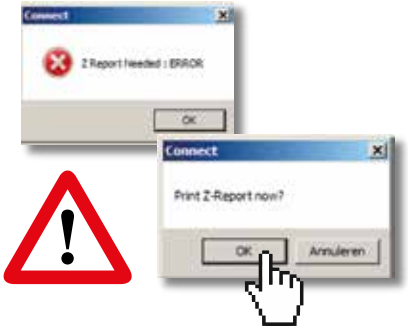
WINDOWS™ PC

4 START THE COATCHECK SOFTWARE

Once the software has started, click the CONNECT button.
The CoatCheck software will now try to connect with the printer.
The indicator will blink green / red. During connection, your PC may not have access to the internet or other network sources.

5 GIVE THE SOFTWARE PERMISSION TO CONNECT TO THE PRINTER

Press YES when the dialogue appears.



6 FIRST PRINT A Z-REPORT OR THE PRINTER WILL NOT ENTER SETUP MODE

You can print a Z-Report from the software.
Press OK when the dialogue appears.

COATCHECK SOFTWARE : PRINTER SETUP

1. Set SOFTWARE language : English / Nederlands / Deutsch / Français / Español

2. Set PRINTER language : English / Nederlands / Deutsch / Français / Español
   Set currency : € / £ / $ / empty (for other currencies)
   Set company name, city and website

3. Load your logo and voucher images. For the best results, use the exact pixel dimensions as specified (240 x 160 pixels for your logo and 576x390 pixels for the voucher) and use BMP files in ***black & white only***. You can download examples from www.cloakroom-solutions.com.

4. Reset to factory settings : restores all standard settinges and cloakroom tickets A through E.

5. Reset Z-Report, Total counter and Grand Total. Password: one1five5

6. Synchronize date & time of the printer with your PC date & time.

7. Load an earlier saved layout file stored on your PC.

8. Save a layout file to your PC. This way you can keep your settings easily stored.

9. Advanced settings. This function is password protected and for use by agents only.

10. Read programmed settings from the printer memory to your PC.

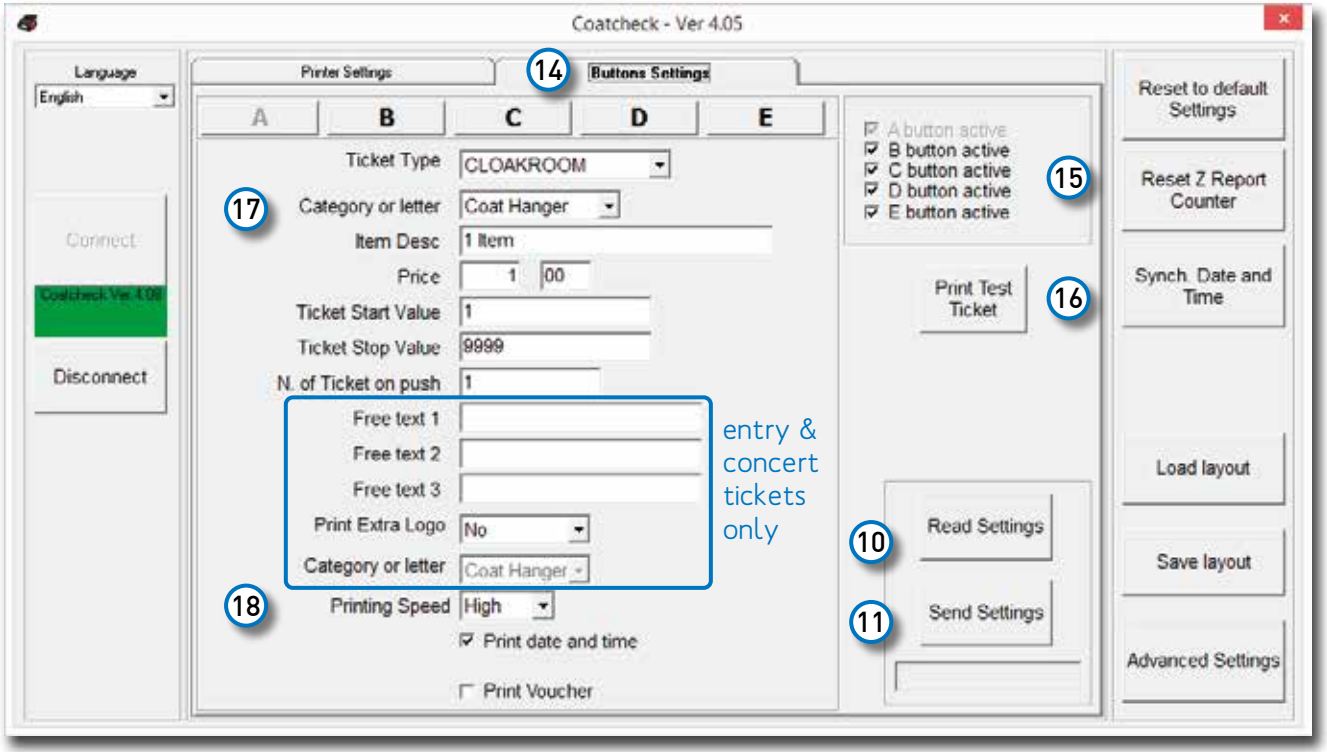
11. Send programmed settings from your PC to the printer memory.

12. Print Grand Total on Z-Report? ON or OFF.

13. Print Logo or Company details on tickets? YES or NO.

19. During programming and connection please DO NOT switch off the printer. After finishing, please use the DISCONNECT button and wait for a ticket to be printed. Your PC's network and internet connection settings (IP) will now have been restored.

COATCHECK SOFTWARE & OPTIONAL KEYPAD SETUP



* 14 15 These functions are only available when the optional external keypad was connected prior to starting the software.

14 Select keypad button A through E, for use with the optional external keypad.

15 Activate / deactivate keypad button B through E. Button A is always activated and will function the same as the PRINT button on the side of the printer.

16 Print a test ticket.

17

Set ticket type :	CLOAKROOM / ENTRY (1-part) / CONCERT (2-part)
Category (symbol) or letter :	Example : / A / B / C / D / etc.
Item Description :	Example : 1 item or 1 coat (only available for cloakroom tickets)
Price : the price of each ticket	When the price is set to 0, no price will be printed on the ticket.
Ticket start value :	Ticket numbering will start at this value.
Ticket stop value :	Ticket numbering will stop at this value. Example : if this value is set to 100, the printer will print max. 100 tickets (venue / cloakroom capacity).
N. of tickets on push :	Quantity of tickets printed every time the PRINT button is pressed.

Free text and extra logo are for ENTRY (1-part) and CONCERT (2-part) tickets only.

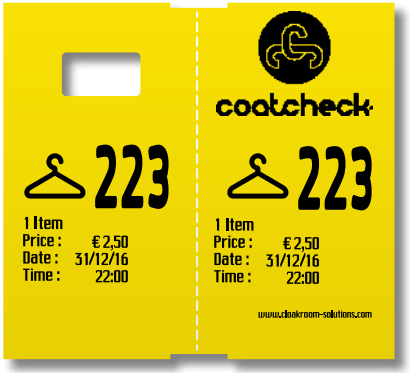
18 TICK OPTIONS

Printing speed :	Lowest speed gives higher quality. Highest speed is recommended as standard.
Date and time on tickets?	ON / OFF
Ticket number on tickets?	ON / OFF
Print a voucher ticket?	ON / OFF : Prints a voucher image on a second ticket.

19 During programming and connection please DO NOT switch off the printer. After finishing, please use the DISCONNECT button and wait for a ticket to be printed. Your PC's network and internet connection settings (IP) will now have been restored.

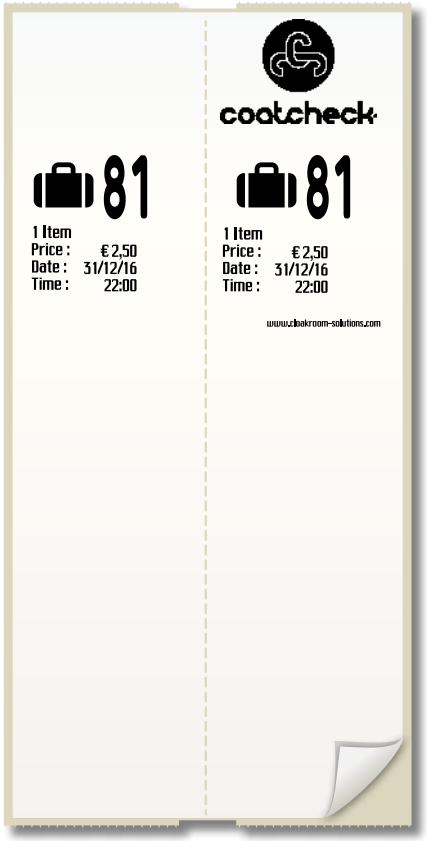
TICKET EXAMPLES - CLOAKROOM & LUGGAGE TAG

CLOAKROOM



3

LUGGAGE TAG



3

17

18

TICKET EXAMPLES - ENTRY & CONCERT

ENTRY

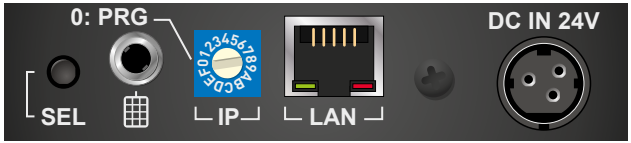
CONCERT

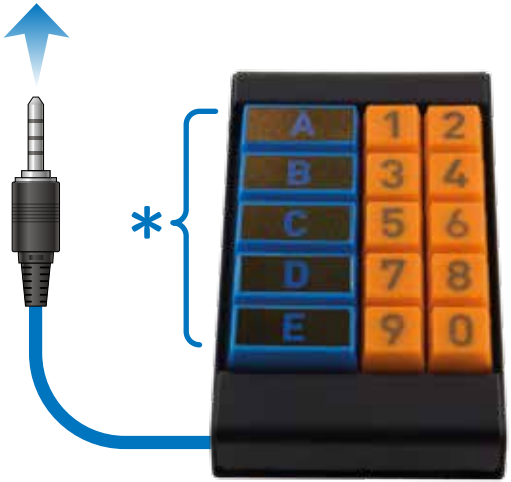
18 Print extra voucher after ticket (ON / OFF) ; prints the voucher image on a second ticket

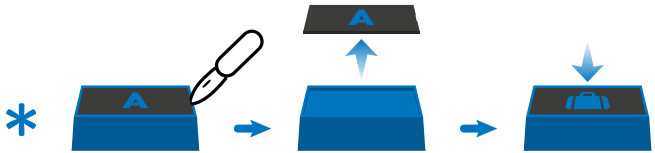
MORE FUNCTIONALITY WITH THE OPTIONAL **onefive** KEYPAD

OPTIONAL KEYPAD

PRINTER REAR







The optional keypad can be used to use multiple ticket settings. The A through E keys can each be programmed with the CoatCheck software (see page 12).

The number keys allow you to print any number of tickets. For instance : pressing 1, 0, B will result in 10 tickets with pre-programmed layout B to be printed.

If you press 0 first, you can reprint a number: Pressing 0, 1, 2, 5, A will result in another copy of ticket A125 being printed.
Be careful in issuing double numbers.

1. Switch printer OFF.
2. Connect keypad as shown in diagram.
3. Switch printer ON.
4. Start the CoatCheck software.

Now the 5-button options will be available in the software.
You can program up to 5 ticket layouts.
Key A is always active. This key has the same function as the print-button on the side of the printer.

MANUAL SETUP : BUTTONS

PLEASE NOTE : Manual setup is not easy and only recommended when you want to change simple settings and have no access to the CoatCheck software.

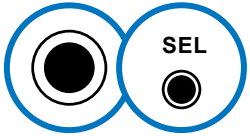
The following buttons / switches are used to enter the manual setup mode, select fields, change values and save settings.

SYMBOL	NAME	PRESS NORMAL	PRESS LONG
	PWR OFF	- turns the power off in all modes	
	PWR ON	- turns the power on in all modes - enters setup mode when used while PRINT & MODE are pressed	
	PRINT	- next field - next value	- reset field to default
SEL	SEL	- enter	- save field

MANUAL SETUP : ENTER SETUP MODE (NO NETWORK OR SOFTWARE)

1

turn power OFF



2

press & hold the PRINT and SEL buttons

3

while holding PRINT and SEL, turn power ON

4

release buttons when printer starts printing the setup menu

5

open the printer cover to see changes in the settings

MAKE SURE YOU HAVE PRINTED A Z-REPORT FIRST OR THE PRINTER WILL NOT ENTER SETUP MODE.
SEE PAGE 7 TO SEE HOW TO PRINT A Z-REPORT.

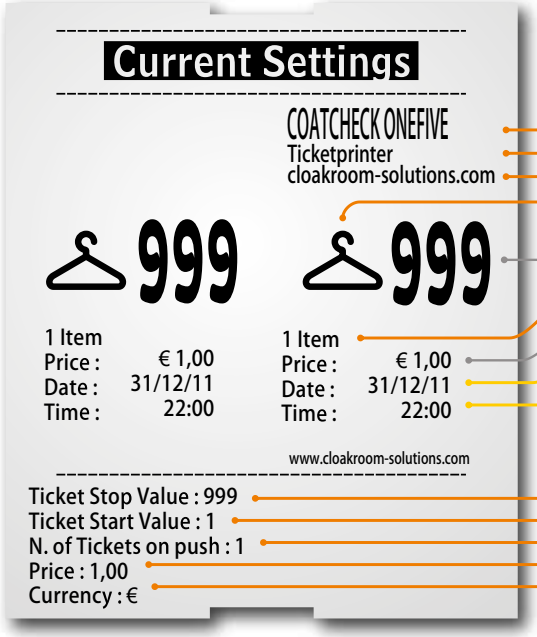
SETUP EXAMPLE : CHANGING THE TICKET SYMBOL

✱ - first enter the setup mode as described on page 19

BUTTON	REPEATS	DESCRIPTION
	7x	- select the SYMBOL field A ▸ B ▸ C ▸ 1 ▸ 2 ▸ 3 ▸ 4 ▸ 5 LANGUAGE · DATE · TIME · FIELD 1 · FIELD 2 · FIELD 3 · ITEM NAME · SYMBOL
	1x	- enter EDIT mode for selected field (5 : SYMBOL)
	1x	- change to next value (to)
	1x 5 SEC	- SAVE selected field (locks the new value in field 5)
		- turn power off to exit setup mode

SETTINGS OVERVIEW

When entering setup mode and after every saved change, the printer will print a setup overview (as displayed below).



A	LANGUAGE	DEFAULT = English
1	FIELD 1 : COMPANY NAME	DEFAULT = "COATCHECK ONEFIVE"
2	FIELD 2 : CITY	DEFAULT = "Ticketprinter"
3	FIELD 3 : WEBSITE	DEFAULT = "www.garderobe.nl"
5	CATEGORY OR LETTER	DEFAULT =
	COUNTER	
4	ITEM DESC.	DEFAULT = 'ITEM'
	PRICE	
B	DATE (DD/MM/YY)	
C	TIME (HH:MM)	
8	COUNTER ENDS AT ...	DEFAULT = 999
7	COUNTER STARTS AT ...	DEFAULT = 1
9	NUMBER OF TICKETS TO PRINT EACH TIME THE PRINT BUTTON IS PRESSED	DEFAULT = 1
10	PRICE PER ITEM	DEFAULT = 1,00
6	CURRENCY SYMBOL	DEFAULT = €

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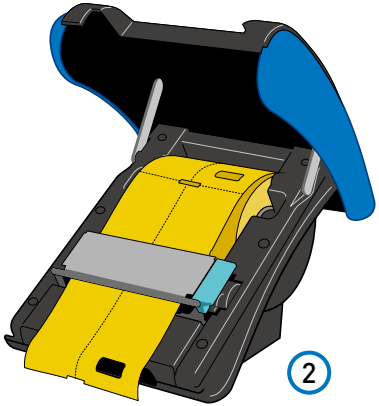
one
Cloakroom, Luggage Tag
& Entry Ticketing System
IN

QUICK MAINTENANCE

1



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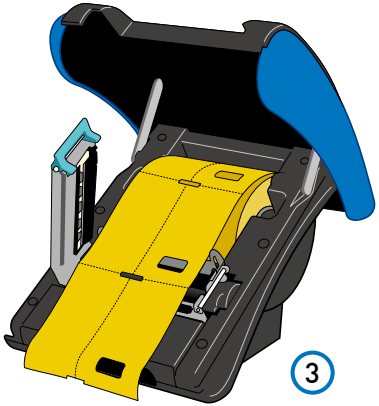

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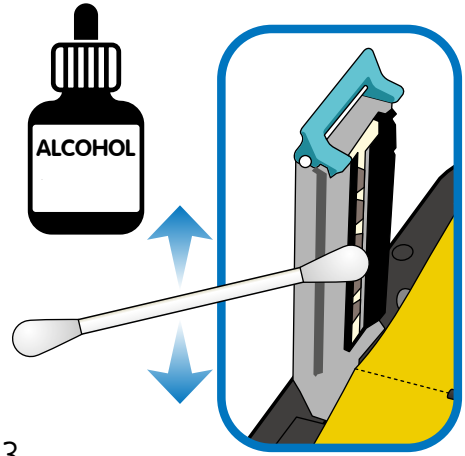

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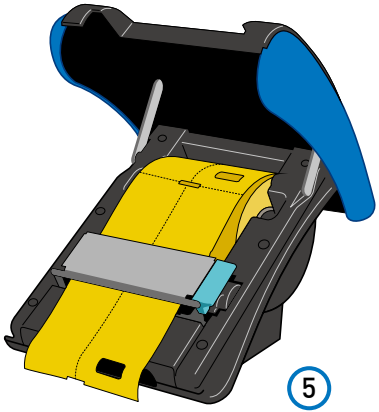

5

6

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www.cloakroom-solutions.com

coatcheck®